

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 6th day of June 2020

C.G.No:235/2019-20/ Guntur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. Dr. R. Surendra Kumar

Independent Member

Between

SK. Sharifuddin,

Complainant

24/15 B,

Behind Maruthi Cinema Hall,

Piduguralla,

Guntur- Dist.

AND

1.Assistant Account Officer/O/Dachehalli

Respondents

2.Deputy Executive Engineer/O/Dacehepalli

3.Executive Engineer/O/Macherla

ORDER

1. Complainant presented a complaint before this forum regarding rectification of low voltage problem.
2. Respondent No.1 submitted his written submission to the forum stating that the low voltage problem of the complainant was rectified and thus his grievance was resolved.
3. Complainant when contacted over phone by this forum on 12.03.2020 at 4.10 P.M expressed his satisfaction for resolving his grievance.

DESPATCHED

DATE 9/6

4. In as much as the grievance of the complainant was resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6th June 2020.

Sd/-
Independent Member

Sd/-
Chairperson

True Copy


Member/Finance

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut-Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.